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Date: June 10, 2004

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Field Dates: May 7-28, 2004

2004 Gaps Survey

SECTIONS:

SECTION 200:	Disability Screening Questions
SECTION 300:	Life Satisfaction and Socializing
SECTION 400:	Employment
SECTION 500:	Health Care
SECTION 600:	Assistive Technology
SECTION 700:	Disability Issues
SECTION 800:	Religion
SECTION 100:	Demographics

Notes on reading the results

The percentage of respondents has been included for each item. An asterisk (*) signifies a value of less than one-half percent. A dash represents a value of zero. Percentages may not always add up to 100% because of computer rounding or the acceptance of multiple answers from respondents answering that question.

SECTION 200: DISABILITY SCREENING QUESTIONS

BASE: SCREENING ALL RESPONDENTS

Q205 Hello, I'm _____ from *The Harris Poll*, the national survey research firm. We're conducting a poll on important health issues and want to speak to the youngest adult in this household 18 or over who is at home now. (INTERVIEWER NOTE: BE SURE TO GET YOUNGEST ADULT AVAILABLE) All of your answers will be kept strictly confidential and will only be looked at in combination with other people's responses. May I continue?

- 1 Continue
- 2 Terminate

BASE: ALL RESPONDENTS

Q900 Of the following, which is the most important to you at this time?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Extracurricular activities	1	2
Your friends	2	2
Your family	62	67
Your health	31	23
Your education	3	5
None of these	*	-
Not sure	1	1

BASE: ALL RESPONDENTS

Q905 How concerned are you about your own personal health? Would you say extremely concerned, very concerned, concerned, somewhat concerned, or not at all concerned?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Not at all concerned	7	12
Somewhat concerned	23	28
Concerned	25	27
Very concerned	29	23
Extremely concerned	17	10

BASE: ALL RESPONDENTS

Q910 How long ago was your last regular checkup? Was it...?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Less than a year ago	80	67
One to less than two years ago	10	13
Two to less than three years ago	3	7
Three to less than four years ago	2	3
Four years ago or more	4	10
Don't remember	1	*

BASE: ALL RESPONDENTS

Q210 Does a health problem, disability, or handicap CURRENTLY keep you or anyone in your household who is 18 years old or over from participating fully in work, school, housework, or other activities?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes, self	49	-
Yes, someone else	16	-
Yes, self and someone else	4	-
No	31	100
Don't know	*	*
Refused	*	-

BASE: ALL RESPONDENTS (Only respondents who reported having a disability answered the questions below)

Q230 Is there anyone in your household 18 years old or over, including yourself, who, or not?

[Q231]	<u>Yes, Self</u>	<u>Yes, Someone Else</u>	<u>Yes, Self & Someone Else</u>	<u>No, No One</u>	<u>Don't Know</u>	<u>Refused</u>
Has a learning disability of any kind	7	10	1	82	*	*
Has any emotional or mental disability or condition	16	10	2	72	*	1
Has any handicap or disability that limits the ability to speak or communicate with others	4	5	*	92	*	*
Has any handicap or disability that limits hearing	18	8	*	73	*	-
Has any vision or sight-related handicap or disability, except for ordinary eyeglasses	12	5	1	82	*	-
Has any physical handicap or disability that limits use of the legs, arms, or hands	33	11	2	53	*	-

BASE: ALL RESPONDENTS WITHOUT DISABILITY SPECIFIED ABOVE (Q210/4, 8, OR 9 AND Q230/ALL 1-6 & Q231/4, 8, OR 9)

Q234 Is there anyone in your household 18 years old or over, including yourself, who, or not?

[Q235]	<u>Yes, Self</u>	<u>Yes, Someone Else</u>	<u>Yes, Self & Someone Else</u>	<u>No, No One</u>	<u>Don't Know</u>	<u>Refused</u>
Has any physical handicap or disability other than those we have already mentioned	38	1	-	61	-	-
Considers himself or herself a person with a disability	30	15	-	55	-	-
Is someone whom most other people would consider a person with a disability	29	5	-	66	1	-

BASE: HAVE DISABILITY (Q232/1 OR 3)

Q245 (Q1245 in web survey) Would you describe your handicap, disability or health problem as slight, moderate, somewhat severe, or very severe?

	<u>People w/ Disabilities</u>
Slight	18
Moderate	27
Somewhat severe	33
Very severe	20
Don't know (vol.)	2
Refused (vol.)	*

BASE: HAVE DISABILITY (Q232/1 OR 3)

Q250 (Q1250 in web survey) How old were you when your handicap, disability, or health problem began or were you born with your disability?

	<u>People w/ Disabilities</u>
Born with disability	9
1-19	21
20-39	24
40-55	27
56+	20

SECTION 300: LIFE SATISFACTION AND SOCIALIZING

BASE: ALL RESPONDENTS

Q305 [205] How satisfied are you with life in general -- very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Very satisfied	34	61
Somewhat satisfied	40	32
Neither satisfied nor dissatisfied	7	3
Somewhat dissatisfied	11	3
Very dissatisfied	6	1
Don't know (vol.)	1	*
Refused (vol.)	*	*

BASE: ALL RESPONDENTS

Q310 [1615] Do you expect your quality of life will get better or worse over the next four years?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Will get better	43	75
Will get worse	41	12
No change (vol.)	11	9
Don't know (vol.)	5	4
Refused (vol.)	*	*

BASE: ALL RESPONDENTS

Q312 [1525C] Is inadequate transportation a major problem, a minor problem, or not a problem for you?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Major Problem	17	5
Minor Problem	14	8
Not a Problem	69	86
Don't know (vol.)	*	*
Refused (vol.)	-	-

BASE: ALL RESPONDENTS

Q315 [240] About how often do you (INTERVIEWER NOTE: READ EACH ITEM)? Would you say more than four times a month, 2-4 times a month, once a month, less than once a month, or never?

Q316

[RANDOMIZE]

	<u>More Than 4 Times a Month</u>	<u>2-4 Times a Month</u>	<u>Once a Month</u>	<u>Less Than Once a Month</u>	<u>Never</u>	<u>Don't Know (vol.)</u>	<u>Refused</u>
Socialize with close friends, relatives, or neighbors							
People w/Disabilities	60	19	9	8	4	*	-
People w/o Disabilities	70	19	7	3	1	*	*
Go to a restaurant							
People w/Disabilities	27	29	19	16	8	*	-
People w/o Disabilities	41	32	14	10	3	*	-
Go to church or synagogue, or any other place of worship							
People w/Disabilities	28	15	6	17	34	*	*
People w/o Disabilities	31	19	7	20	22	*	*

BASE: RESPONDENTS ATTENDING CHURCH/SYNAGOGUE ONCE A MONTH OR MORE (Q315/3 & Q316/1-3)

Q320 What is the full name of the church, synagogue, or place of worship that you attend?

BASE: RESPONDENTS ATTENDING CHURCH/SYNAGOGUE ONCE A MONTH OR MORE (Q315/3 & Q316/1-3)

Q323 In what town or city is [INSERT Q320/TEXT] located?

SECTION 400: EMPLOYMENT

BASE: ALL RESPONDENTS

Q405 [305] Which of the following categories best describes your current employment situation -- are you (INTERVIEWER NOTE: READ LIST)? PROBE FOR BEST DESCRIPTION)

[SINGLE RESPONSE]

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Working full-time for an employer or yourself	18	55
Working part-time for an employer or yourself	10	13
Unemployed	15	8
Retired	33	16
Homemaker	8	6
Other	16	3
Don't know (vol.)	-	-
Refused (vol.)	-	-

BASE: EMPLOYED FULL-TIME OR PART-TIME AND HAVE DISABILITY (Q232/1 OR 3 AND Q405/1 OR 2)

Q435 [430] Do you feel that you have ever encountered job discrimination because of your disability or health problem, or not?

	<u>People w/ Disabilities</u>
Have encountered job discrimination	22
Have not encountered	77
Don't know (vol.)	*
Refused (vol.)	*

BASE: HAVE ENCOUNTERED DISCRIMINATION (Q435/1)

Q440 What kind of discrimination have you encountered?

(MULTIPLE RESPONSE)

	<u>People w/ Disabilities who HAVE experienced</u>
Refused a job interview because of your disability	27
Refused a job because of your disability	31
Refused a job promotion because of your disability	17
Given less responsibility than your co-workers	14
Denied a workplace accommodation	21
Paid less than other workers in similar jobs with similar skills	12
Denied health insurance	4
Denied other work-related benefits	6
Some other kind of discrimination	25

BASE: NOT EMPLOYED FULL-TIME OR PART-TIME (Q405/03-96, 98, or 99)

Q445 [1305] Would you prefer to be working, or do you prefer not to work?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Prefer to be working	63	42
Prefer not to work	35	56
Don't know (vol.)	3	2
Refused (vol.)	*	-

BASE: ALL UNEMPLOYED RESPONDENTS WHO PREFER TO WORK AND DISABLED (Q445/1 AND Q232/1 OR 3)

Q450 Which of the following describes the main reason why you are not working right now?

	<u>People w/ Disabilities</u>
You are unable to work due to a health problem or disability.	67
You cannot find a job that accommodates your disability.	8
You might lose your income assistance or health benefits if you get a job.	2
Some other reason	22
Don't know (vol.)	*
Refused (vol.)	-

BASE: ALL RESPONDENTS

Q455 Have you heard of Workforce Investment Act One-Stop Centers, sometimes called Workforce Development Centers or Job Service Centers, that aid in employment, education, and training services for job seekers?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes	42	41
No	56	59
Don't know (vol.)	2	*
Refused (vol.)	*	-

BASE: ALL RESPONDENTS WHO HAVE HEARD OF ONE-STOP CENTERS (Q455/1)

Q460 Have you ever used the services of a One-Stop Center in your state?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes	26	22
No	73	78
Don't know (vol.)	1	-
Refused (vol.)	-	-

SECTION 500: HEALTH CARE

BASE: ALL RESPONDENTS

Q500 In general, would you say your health is excellent, very good, good, fair, or poor?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Excellent	6	22
Very good	12	37
Good	27	30
Fair	32	10
Poor	23	1
Don't know	1	-
Refused	-	-

BASE: ALL RESPONDENTS

Q505 Are you covered by any of the following sources of health insurance or not?

Q506

	<u>Yes</u>	<u>No</u>	<u>Don't Know</u>	<u>Refused</u>
[RANDOMIZE ITEMS]				
Health insurance or an HMO through your work or union				
People w/Disabilities	32	67	1	-
People w/o Disabilities	51	47	2	-
Health insurance through somebody else's work or union				
People w/Disabilities	26	73	1	*
People w/o Disabilities	33	66	1	-
Health insurance bought directly by you or another member of your family				
People w/Disabilities	29	69	1	*
People w/o Disabilities	35	64	1	-
Medicare, which is a government plan that pays health-care bills for people ages 65 and over and for some younger people with disabilities				
People w/Disabilities	47	52	1	*
People w/o Disabilities	18	81	1	-
Medicaid, Medical Assistance, or state-specific program that pays health-care Bills for people with low incomes				
People w/Disabilities	24	74	2	*
People w/o Disabilities	7	91	1	-
Health insurance from some other source				
People w/Disabilities	18	82	1	*
People w/o Disabilities	12	88	1	-

BASE: ALL RESPONDENTS NOT INSURED BY ANY SOURCE (Q505/ALL 1-6 AND Q506/2, 8, OR 9)

Q510 Are you currently covered by any form of health insurance?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes	10	9
No	90	89
Don't know (vol.)	-	2
Refused (vol.)	-	*

BASE: ALL RESPONDENTS

Q515 In the past 12 months, was there a time when you needed medical care but did not get it?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes, needed and did not get	18	7
No such occasion	81	93
Don't know (vol.)	1	-
Refused (vol.)	-	-

BASE: NEEDED AND DID NOT GET MEDICAL CARE (Q515/1)

Q520 [1515] What was the main reason that you did not get the medical help you needed in this situation?

[SINGLE RESPONSE]

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Couldn't get an appointment at a time that worked for me	7	9
Couldn't find a doctor who speaks my language	1	-
Didn't know good doctor/clinic to go to	1	1
It cost too much	39	33
Too difficult to get to the doctor's office/clinic	7	4
Not covered by insurance	21	34
Paperwork/Bureaucracy	3	3
Too nervous or afraid	3	1
Difficulties/Disagreements with doctors	6	2
My health problem got better/went away	2	1
Couldn't find a doctor who understands/is willing to treat my disability/health problems	1	6
Couldn't find a doctor who is willing to work with a sign-language Interpreter	-	3
Did not want to go	3	1
Other	4	1
Don't know (vol.)	2	-
Refused (vol.)	-	3

BASE: ALL RESPONDENTS

Q525 Do you currently have a doctor whom you consider your regular or usual doctor?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes	88	79
No	11	21
Don't know (vol.)	*	*
Refused (vol.)	-	-

BASE: ALL RESPONDENTS

Q530 Have you ever had trouble finding a doctor who understands your personal health-care needs?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes	26	10
No	74	89
Don't know (vol.)	*	*
Refused (vol.)	-	-

BASE: ALL RESPONDENTS

Q535 In the past 12 months, have you ever [READ EACH ITEM] due to cost?

Q536

	<u>Yes</u>	<u>No</u>	<u>Don't Know</u>	<u>Refused</u>
[RANDOMIZE ITEMS]				
Not filled a prescription that you felt you needed				
People w/Disabilities	26	73	1	-
People w/o Disabilities	11	89	*	-
Put off or postponed seeking health care that you felt you needed				
People w/Disabilities	28	72	*	*
People w/o Disabilities	15	85	*	-
Not followed a doctor's recommendation				
People w/Disabilities	23	77	*	-
People w/o Disabilities	9	91	-	-
Gone without physical or speech therapy that you felt you needed				
People w/Disabilities	10	90	*	-
People w/o Disabilities	2	98	-	-
Gone without mental-health services that you felt you needed				
People w/Disabilities	9	91	*	*
People w/o Disabilities	4	96	-	-

BASE: ALL RESPONDENTS WITH A DISABILITY (Q232/1 OR 3)

Q545 Do you ever use personal assistance, or get help from someone with basic needs such as getting dressed, preparing meals, or bathing?

	<u>People w/ Disabilities</u>
Yes	19
No	81
Don't know (vol.)	-
Refused (vol.)	-

BASE: ALL RESPONDENTS WHO USE PAS (Q545/1)

Q550 Who generally provides this care for you? Would you say family members or friends, home-health aides or other people paid for providing this help, or somebody else?

[MULTIPLE RESPONSE]

	<u>People w/ Disabilities</u>
Family members or friends	77
Home-health aides or other people paid for providing this help	29
Somebody else	14
Don't know (vol.)	-
Refused (vol.)	-

BASE: ALL RESPONDENTS WITH A DISABILITY (Q232/1 OR 3)

Q555 Has there been a time in the past 6 months when you have needed help from someone with basic needs such as getting dressed, preparing meals, or bathing, but not been able to get it?

	<u>People w/ Disabilities</u>
Yes	8
No	92
Don't know (vol.)	*
Refused (vol.)	-

BASE: ALL RESPONDENTS WHO HAVE NOT GOTTEN NEEDED HELP (Q555/1)

Q558 In the past 6 months, how often have you been unable to get the help you have needed with these basic needs?

	<u>People w/ Disabilities</u>
Not too often	51
Somewhat often	33
Very often	13
All the time	3

BASE: ALL RESPONDENTS**Q560** How worried are you that you will [READ EACH ITEM] in the future?

	<u>Not At All Worried</u>	<u>Not Too Worried</u>	<u>Somewhat Worried</u>	<u>Very Worried</u>	<u>Extremely Worried</u>	<u>Don't Know</u>	<u>Refused</u>
[RANDOMIZE ITEMS]							
Have to go into a nursing home							
People w/Disabilities	44	19	22	8	4	2	*
People w/o Disabilities	50	27	17	4	1	1	*
Not be able to care for yourself							
People w/Disabilities	29	19	33	12	5	2	*
People w/o Disabilities	43	28	22	4	2	*	*
Be a burden on your family							
People w/Disabilities	32	18	30	13	6	*	*
People w/o Disabilities	49	25	19	5	1	*	*
Not get needed help with basic needs like getting dressed, preparing meals, or bathing							
People w/Disabilities	47	25	19	5	2	2	*
People w/o Disabilities	57	26	13	3	*	1	-
Become disconnected from your friends and family							
People w/Disabilities	53	21	18	6	1	1	*
People w/o Disabilities	63	23	11	2	1	*	-
Lose your health insurance							
People w/Disabilities	36	20	23	10	9	1	*
People w/o Disabilities	46	23	21	7	2	1	-
Lose your disability benefits							
People w/Disabilities	43	16	20	8	6	6	*
People w/o Disabilities	-	-	-	-	-	-	-

SECTION 600: ASSISTIVE TECHNOLOGY
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BASE: ALL RESPONDENTS

Q600 The next questions ask about special equipment, assistive devices, and other products or tools often used by people with disabilities, as well as many people without disabilities.

Do you ever use?

Q601

	<u>Yes</u>	<u>No</u>	<u>Don't Know</u>	<u>Refused</u>
Cordless telephones or speakerphones				
People w/Disabilities	83	17	-	-
People w/o Disabilities	87	13	-	-
Telephones with large keys, enhanced volume, talking caller ID, or speech recognition instead of touchtone for phone menus				
People w/Disabilities	30	70	*	-
People w/o Disabilities	21	78	*	-
Vibrate mode for pagers and cell phones				
People w/Disabilities	24	75	1	-
People w/o Disabilities	37	62	*	-
Closed-captioning on television [Audio description on television designed to help describe what is happening on the television screen				
People w/Disabilities	15	85	*	-
People w/o Disabilities	13	87	*	-
Audio description on television designed to help describe what is happening on the television screen				
People w/Disabilities	4	95	1	-
People w/o Disabilities	4	96	-	-
Large text on computer screens				
People w/Disabilities	16	83	1	-
People w/o Disabilities	8	91	*	-
Automatic door openers or remotely controlled light switches				
People w/Disabilities	26	74	*	-
People w/o Disabilities	24	76	-	-
Keyless car or vehicle entry				
People w/Disabilities	30	69	1	-
People w/o Disabilities	43	57	*	-
Ramps instead of steps or stairs, or curbcuts on sidewalks (to help with rolling luggage, for example)				
People w/Disabilities	42	58	*	-
People w/o Disabilities	20	80	*	-
Automatic check deposit				
People w/Disabilities	62	37	1	-
People w/o Disabilities	59	41	-	*
Online banking				
People w/Disabilities	34	66	*	*
People w/o Disabilities	37	63	*	*

Q601

	<u>Yes</u>	<u>No</u>	<u>Don't Know</u>	<u>Refused</u>
Equipment such as walkers, wheelchairs, scooters, lifts designed for wheelchairs or scooters, or any other devices that help with mobility				
People w/Disabilities	48	52	*	-
People w/o Disabilities	-	-	-	-
Voice-recognition technology, a special keyboard or mouse, or any other devices that help with limited dexterity or use of your hands or arms				
People w/Disabilities	7	92	*	-
People w/o Disabilities	-	-	-	-
Prostheses or orthotics of any kind or modifications to furniture such as beds, desks, tables, toilets, or baths				
People w/Disabilities	25	74	*	-
People w/o Disabilities	-	-	-	-
Any devices, electronic or otherwise, designed to assist with spoken communication				
People w/Disabilities	17	83	*	-
People w/o Disabilities	-	-	-	-
Hearing aids or other devices designed to assist with limited hearing or deafness				
People w/Disabilities	36	64	*	-
People w/o Disabilities	-	-	-	-
Braille notetakers, screen readers, special computer software, or any other devices designed to assist with limited vision or blindness				
People w/Disabilities	13	87	-	-
People w/o Disabilities	-	-	-	-

BASE: RESPONDENTS WHO ARE DISABLED AND USE AT LEAST ONE TYPE OF TECHNOLOGY (Q232/ 1 OR 3 OR Q600/12-17 and Q601/1)

Q605 If you were not able to use the special equipment or assistive devices that you mentioned any more for some reason, how would this affect your daily activities?

[MULTIPLE RESPONSE]

	<u>People w/ Disabilities</u>
Would not be able to live independently or take care of myself at home	35
Would not be able to get around outside of my home as easily	26
Would not be able to join my family and friends for social gatherings and other outings as frequently	16
Would be less involved in hobbies or things that interest me personally	16
Would lose access to information or educational materials that interest me	7
Would be less productive at work	6
Would not be able to keep my current job or one that best fits my skills and abilities	6
It would not affect my daily activities	2
Other	32
Don't know (vol.)	8
Refused (vol.)	-

BASE: ALL RESPONDENTS

Q610 Is there any special equipment or type of assistive device that you currently need, but do not have?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes	17	1
No	82	99
Don't know (vol.)	1	*
Refused (vol.)	-	-

BASE: CURRENTLY NEED ASSISTIVE DEVICE (Q610/1)

Q615 What type of special equipment or assistive device is that?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Motorized wheel chair/cart/scooter	19	-
Hearing aid	15	10
Walker/cane	8	12
Railing/bar/other non-mechanized assists	9	-
Computer/software	5	51
Lifts/chairs/other mechanized assists	7	-
Wheelchair	6	-
Vision assistance	4	24
Oxygen/other breathing assist devices	5	-
Knee/ankle braces	4	-
Exercise equipment	3	-
Adjustable bed/hospital bed	3	-
Hearing assistance	2	-
Lift/carrier to handle wheelchairs/scooters in cars	2	-
Orthotics	1	7
Ramp	1	-
Vehicle big enough to handle wheelchair	*	-
Other	18	19
Don't know	*	-

BASE: CURRENTLY NEED ASSISTIVE DEVICE (Q610/1)

Q620 Have you ever tried to get or use this equipment or device?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes	57	41
No	43	59
Don't know (vol.)	-	-
Refused (vol.)	-	-

BASE: HAVE TRIED TO GET OR USE EQUIPMENT/DEVICE (Q620/1)

Q625 What happened when you tried to get or use it?

[MULTIPLE REPOSE]

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
I didn't know where to get it.	11	-
I couldn't afford it.	54	12
It's broken/doesn't work	8	-
Turned down/not qualified for it	8	34
Insurance declined it	5	-
On order, but hasn't arrived yet	5	-
I realized I didn't really need it.	1	53
I didn't know how to use it.	*	-
I realized I wasn't comfortable using it.	3	-
I used it for a while, but don't need it any more.	-	-
I used it for a while, but it didn't really help me.	1	-
Doctor says I don't need it	1	-
Other	8	-
Nothing	2	-
Don't Know (vol.)	1	-
Refused (vol.)	1	-

BASE: HAVE NOT TRIED TO GET OR USE EQUIPMENT/DEVICE (Q620/2)

Q630 Why haven't you ever tried to get or use it?

[MULTIPLE RESPONSE]

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
I haven't felt I needed it	17	28
I don't know where to get it	14	16
It would be too expensive	61	84
I don't like the idea of relying on it	5	-
I don't know how to use it	2	-
I think it would just make things more difficult for me	4	-
I don't know what's available that might be useful to me	5	-
Other	12	-
Don't know (vol.)	4	-
Refused (vol.)	-	-

BASE: CURRENTLY NEED ASSISTIVE DEVICE (Q610/1)

Q635 In what ways would your daily life be different if you had access to the other special equipment or assistive devices that you feel you need?

[MULTIPLE RESPONSE]

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Could live more independently or take care of myself at home	37	14
Could get more involved in hobbies or things that interest me Personally	17	-
Could get around outside of my home more easily	25	16
Could join my family and friends for social gatherings and other outings more frequently	18	-
Could get access to information or educational materials that interest me more easily	8	24
Could be more productive at work	4	-
Could get a job that best fits my skills and abilities	7	-
Other	41	60
My daily life would not be any different	1	-
Don't know	1	-
Refused	1	-

**BASE: RESPONDENTS WHO USE AT LEAST ONE TYPE OF TECHNOLOGY NOT ON UNIVERSAL
DESIGN LIST (Q600/12-17 and Q601/1)**

Q640 How did you learn about the special equipment or assistive devices that you use?

[MULTIPLE RESPONSE]

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Doctors	49	-
Physical therapists, rehabilitation specialists, or health-care professionals other than doctors	22	-
Friends or family members	14	-
Books, magazine articles, or radio or television shows	13	-
The internet or World Wide Web	5	-
Government offices or public programs	4	-
Community centers such as Independent Living Centers or disability-related organizations	4	-
Technology resource centers	2	-
Individuals with disabilities	6	-
School/organizations	3	-
Everybody knows/always known/common knowledge	3	-
Through work/job/employer	1	-
Saw others using one	*	-
Other	4	-
Have never looked for information about it	2	-
Don't know	3	-
Refused	*	-

BASE: RESPONDENTS WHO USE AT LEAST ONE TYPE OF TECHNOLOGY NOT ON UNIVERSAL DESIGN LIST (Q600/12-17 AND Q601/1)

Q645 Thinking about the special equipment or assistive device that you obtained most recently, how was it paid for?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Paid for it entirely yourself	35	-
Some other source paid for at least part of it	58	-
Don't know (vol.)	6	-
Refused (vol.)	*	-

BASE: SOME OTHER SOURCE PAID (Q645/2)

Q650 Which of the following sources helped you pay for the special equipment or assistive technology that you obtained most recently?

[MULTIPLE RESPONSE]

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Your health insurance	62	-
A family member or friend	16	-
Workers' compensation	7	-
A public program other than health insurance	19	-
Your current or former employer	9	-
Some other source	2	-

BASE: ALL RESPONDENTS

Q655 In your opinion, who should be PRIMARILY RESPONSIBLE for paying for special equipment and assistive devices? Should it be...?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
The government	28	19
Individuals who need it and their families	10	16
Health insurance companies	49	51
Employers	2	2
Combination or all the above	2	2
Depends on the circumstances or individual	2	1
Government and insurance	1	*
Government and the person/family	1	*
Insurance and the person/family	*	*
Government, insurance, and individual	*	*
Employer and insurance	*	*
Other	1	1
Don't know (vol.)	5	7
Refused (vol.)	*	*

SECTION 700: DISABILITY ISSUES

BASE: HAVE DISABILITY (Q232/1 OR 3)

Q700 [215] To what extent do you feel that you have a sense of common identity with other people with disabilities - do you feel that you have no sense of common identity, some sense of common identity, a somewhat strong sense of common identity, or a very strong sense of common identity?

	<u>People w/ Disabilities</u>
No sense of common identity	12
Some sense	29
Somewhat strong sense	35
Very strong sense	21
Don't know (vol.)	3
Refused (vol.)	*

BASE: HAVE DISABILITY (Q232/1 OR 3)

Q705 [220] Do you feel that your disability or health problem has in any way prevented you from reaching what you feel are your full abilities as a person, or not?

	<u>People w/ Disabilities</u>
Yes, prevented	56
No, did not	42
Don't know (vol.)	2
Refused(vol.)	*

BASE: ALL RESPONDENTS

Q715 Have you heard or read anything about a law called the Americans with Disabilities Act, or ADA, or not?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes, have heard of it	63	66
No, have not heard of it	36	34
Don't know (vol.)	1	*

BASE: RESPONDENTS WITH DISABILITIES WHO HAVE HEARD OF THE ADA (Q232/1 OR 3 AND Q715/1)

Q720 [1625] Do you think that the Americans with Disabilities Act has made your life better, worse, or made no difference?

	<u>People w/ Disabilities</u>
Has made life better	30
Has made life worse	1
No difference	64
Don't know (vol.)	5
Refused(vol.)	*

SECTION 800: RELIGION

BASE: ALL RESPONDENTS

Q800 [1715] On another topic, how important is your religious faith to you -- very important, somewhat important, not very important, or not at all important?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Very important	57	57
Somewhat important	27	27
Not very important	7	8
Not at all important	8	6
Don't know (vol.)	1	1
Refused (vol.)	*	*

SECTION 100: DEMOGRAPHICS

BASE: ALL RESPONDENTS

Q101 [2105] Finally, we would like to ask about your demographic information. The reason we do so is to properly generalize survey results to the greater population—your answers help us to ensure that we have sufficient diversity among our respondents. We never disclose the identity of any one individual—your answers will always be kept strictly confidential. [INTERVIEWER NOTE: READ: IF Q244/1: “Again, please answer on behalf of the person in your household who has a disability.”]

What is the highest level of school you have completed or the highest degree you have received?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Less than high school (grades 1-11, grade 12 but no diploma)	21	11
High school graduate or equivalent (e.g. GED).	39	36
Some college but no degree (incl. 2 yr. occupational, trade, or vocational programs)	26	27
College graduate (e.g. BA, AB, BS)	9	17
Postgraduate (e.g. MA, MS, MEng, Med, MSW, MBA, MD, DDS, DVM, LLB, JD, PhD, EdD)	5	8
Don't know (vol.)	*	*
Refused (vol.)	*	*

BASE: ALL RESPONDENTS/

Q102 What is your year of birth?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
18-29	12	25
30-44	20	29
45-64	42	32
65+	26	15
Mean Age	52.5	43.8

BASE: ALL RESPONDENTS/

Q110 [2115] Which of the following income categories best describes your total 2003 household income? Was it (INTERVIEWER NOTE: READ LIST)? (INTERVIEWER NOTE: TOTAL HOUSEHOLD INCOME BEFORE TAXES FROM ALL SOURCES. IF UNSURE OF 2003 INCOME, PROBE FOR ESTIMATE)

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
\$15,000 or less	26	9
\$15,001 to \$25,000	20	12
\$25,001 to \$35,000	12	13
\$35,001 to \$50,000	12	13
\$50,001 to \$75,000	12	20
\$75,001 to \$100,000	4	11
\$100,001 or over	4	10
Don't know (vol.)	5	4
Refused (vol.)	6	7

BASE: ALL RESPONDENTS/

Q1190 If you had to support yourself for three months with no earned income or gifts from others, would you have enough financial assets to get by? By "financial assets," I mean savings and checking accounts, stocks, bonds, or trust funds.

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes	40	62
No	58	36
Don't know (vol.)	1	1
Refused (vol.)	1	1

BASE: ALL RESPONDENTS/

Q1191 Thinking about your financial situation, please tell me whether you have any of the following.

[MULTIPLE RESPONSE]

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Savings account with a bank	46	65
Savings account with a credit union	28	37
Individual Development Account	6	13
Corporate or municipal stocks or bonds	21	34
Government savings bonds	15	21
Checking account with a bank	69	76
Checking account with a credit union	22	24
Loan with a bank	26	36
Loan with a credit union or other financial institution	19	23
Don't Know	1	-
Refused	-	*

BASE: ALL RESPONDENTS/

Q1192 Do you own your own home (including outright ownership, have one or more mortgages, or purchasing on a contract)?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes	58	61
No	41	37
Don't know (vol.)	-	-
Refused	1	2

BASE: ALL RESPONDENTS WHO OWN THEIR OWN HOME (Q1192/1)/

Q1193 Do you claim the mortgage interest deduction on your state or federal income taxes?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes	44	63
No	51	32
Don't know (vol.)	5	4
Refused (vol.)	1	1

BASE: ALL RESPONDENTS WHO DO NOT CLAIM MORTGAGE INTEREST DEDUCTION (Q1193/2)

Q1194 Is that because you do not file a tax return, because you do not itemize deductions, or for some other reason?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Because you do not file a tax return	22	2
Because you do not itemize deductions	25	21
Some other reason	50	71
Don't know (vol.)	2	6
Refused (vol.)	*	*

BASE: ALL RESPONDENTS WITH A DISABILITY (Q232/1 OR 3)

Q1195 Have you ever claimed an income tax credit or deduction related to your employment and disability?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Yes	12	
No	83	
Don't know (vol.)	4	
Refused (vol.)	1	

BASE: ALL RESPONDENTS WHO HAVE CLAIMED A TAX CREDIT OR DEDUCTION (Q1195/1)

Q1196 Did you claim a federal tax credit or deduction, a state tax credit or deduction, or both?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Federal	26	
State	7	
Both	55	
Don't know (vol.)	11	
Refused (vol.)	1	

BASE: ALL RESPONDENTS/

Q176 [2145] Do you consider yourself white, Black or African-American, Asian, Native American, or some other race?

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
White	73	71
Black	11	11
Asian or Pacific Islander	*	2
Native American or Alaskan native	2	2
Some other race	3	2
Hispanic	9	11
African American	1	-
Don't know (vol.)	*	-
Refused (vol.)	2	1

BASE: ALL RESPONDENTS

Q150 From observation: Respondent sex

	<u>People w/ Disabilities</u>	<u>People w/o Disabilities</u>
Male	43	50
Female	57	50

That completes the interview. Thank you for your cooperation with this Harris Poll. Now your opinion really counts.